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|  KANEPACKAGE PHILIPPINE INC. No. 5 Ring Road LSP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302 | INVESTIGATION REPORT | | |
| | Prepared By: <i>for K. DIAZ</i> QA-IE/ Prodn IE | Check By: <i>N/ DEPEQA</i> QA/ Prodn SV | Approved By: <i>R. ALMARIO</i> KPLIMA Operations Prod Mngr |
| DATE: JANUARY 10, 2024 | | | |

| 5M REVIEW | | | DOCUMENT REVIEW | | | | |
|-------------|------------|--------------------|-----------------|--|---|---------|--------------|
| MAN | No Changes | Affected Document: | Date Reviewed: | Disposition: | | PIC: | Target Date: |
| MACHINE | No Changes | Procedure Manual | 240110 | <input type="checkbox"/> With Revision | <input checked="" type="checkbox"/> No Revision | K. DIAZ | N/A |
| MATERIAL | No Changes | Work Instruction | | <input type="checkbox"/> With Revision | <input checked="" type="checkbox"/> No Revision | K. DIAZ | N/A |
| METHOD | No Changes | Process Flow | | <input type="checkbox"/> With Revision | <input checked="" type="checkbox"/> No Revision | K. DIAZ | N/A |
| ENVIRONMENT | No Changes | Forms | | <input type="checkbox"/> With Revision | <input checked="" type="checkbox"/> No Revision | K. DIAZ | N/A |

I. PROBLEM DESCRIPTION

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| 1.1. ISSUE: | |
| | INCOMPLETE PROCESS (GLUING) |
| 1.2. ITEM DESCRIPTION: | |
| PART CODE: | 515958400 |
| PART NAME: | CHARON CARTON BOX |
| 1.3. BACKGROUND: | |
|  | DETAILS: >Inhouse Detection : INCOMPLETE PROCESS >Lot size: 400 pcs > Reject Qty: 400 pcs >Rejection Rate: 100% |

IMMEDIATE ACTION

| ACTION ITEMS | Target Date: | Person In-charge |
|---------------------------------|--------------|------------------------|
| CONDUCT MEETING TO THE OPERATOR | 240110 | IE STAFF & LINE LEADER |

III. CAUSE ANALYSIS:

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| WHY 1: | WHY THE INCOMPLETE PROCESS OCCURRED ON J.O NUMBER 049749 WITH ITEM CODE 515958400 (CHARON INDIVIDUAL BOX)? INCOMPLETE PROCESS OCCURRED AFTER THE MANUAL DETACHING PROCESS | |
| WHY 2: | WHY DO INCOMPLETE PROCESS OCCURRED AFTER THE MANUAL DETACHING? THE OPERATORS WERE CONFUSED ON THE APPERANCE OF THE ITEM THAT IT LOOKS LIKE A ACCESSORY | |
| WHY 3: | WHY THE OPERATOR IS CONFUSED TO THE NEW ITEM? THE OPERATOR FAILED TO CHECK THE ATTACH J.O AND DRAWING | |
| WHY 4: | WHY THE OPERATOR FAILED TO CHECK THE J.O AND DRAWING? NO PROPER ORIENTATION ON THE NEW ITEM | |

IV. ACTION PLAN:

V. EVIDENCES:

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| 1 | > HAVE AN ORIENTATION WITH THE OPERATORS BEFORE THEY WORK ON THE NEW ITEM > USE THE NEW SYSTEM (NETSUITE) TO AVOID BY PASSING OF NEXT PROCESS | PIC: IE STAFF/LINELEADER/OPERATOR TARGET DATE: JANUARY 10, 2024 |
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